



## **PRESS RELEASE**

### **Schani Hotels Still Pioneering Contact-Free Check-In After Coronavirus Lockdown Ends**

**The new Schani app with mobile check-in and mobile key are ready to download after five successful years of use**

7th May 2020. **Contact-free check-in has become a guest-friendly essential given the concerns raised by the Coronavirus pandemic. Schani Hotels are well-known for their innovative products and have already been offering guests mobile check-in and smartphone room keys for five years. The latest version of the Schani app is even easier to use and features more functions.**

The motto of Schani Hotels is to avoid inconvenient waits at reception and focus on the individual needs of guests. They use smart technologies such as mobile check-in and smartphone room keys for direct room access to reduce red tape. "Our successful cooperation with Fraunhofer IAO has led to the development of these services and we have put a lot of time and effort into them. Now, the advantages of these technologies can clearly be seen more than ever. Research pays off," said CEO and owner Benedikt Komarek.

Komarek sees optimized user-friendliness in terms of digital guest journeys as a key factor in ensuring smooth, stress-free hotel stays. Schani Hotels have developed the new hotel app together with Swedish company Zaplox over the past eight months. Contact-free check-in is now even faster, easier and safer using the new and improved Schani app. Guests can access their room keys even more quickly and send them to travelling companions via text message, WhatsApp or email. They can also update their reservation data at any time and access useful information needed for their trip.

"Thanks to our pioneering work, we are well prepared for re-opening after the lockdown. A guest's journey can begin and end with their smartphone, should they desire it. This allows us to fulfil security and safety needs and create trust," stated COO Markus Marth. All other guests can access the self-check in facilities in the lobby, which enables people to check in using a tablet in several different languages and print their room card completely automatically. "Our team can support our guests' needs upon request around the clock." The next innovative steps are the expansion of the Schani app to create a chat function with the reception, the introduction of an intelligent chatbot on the group's websites and a passport scan function for mobile and self-check-ins. "Schani Hotels guests expect a stress-free stay. We fulfil the highest standards not only in terms of technologies, but also in terms of hygiene and cleanliness;" ensured Komarek and Marth.



## **Schani Hotels**

The Schani Hotels brand comprises hotels in the best locations in Vienna. The Komarek family from Ottakring, Vienna opened Hotel Schani Wien, which is close to the city's Central Station, in April 2015. The hotel is full of Viennese charm and packed with innovations. Hotel Schani Wien was one of the very first hotels in the world to introduce individual room selection, smartphone room keys, super-fast check-in and an integrated co-working space in its lobby. Thanks to its location next to Vienna's new Central Station, Hotel Schani Wien is the perfect starting point for business trips and holidays. Guests can expect a total of 135 guest rooms, including 10 maisonettes, a multifunctional lobby and a "Schanigarten" garden – a green oasis in the middle of town. The Schani family grew with the opening of the Hotel Schani Salon in November 2018. This hotel has a total of 24 rooms and is located in the middle of one of Vienna's main shopping streets – Mariahilfer Straße – and is styled with furnishings and fittings reminiscent of the "salon culture" of the Vienna Modern period. Owner Benedikt Komarek is taking the successful family-hotel tradition to the next level with new ideas and projects, in cooperation with the research institute Fraunhofer IAO. See [www.hotelschani.com](http://www.hotelschani.com) for more information.

### **Press release information and photos can be accessed using the following link:**

<https://www.dropbox.com/sh/9djwuj4c0jhc93u/AABXrHsCIR9r3rttlL5YAbxfa?dl=0>

**Self-check-in in the lobby:** Guests not wishing to use smartphone check-in can use self-check-in. Our team is available to assist guests and answer their questions around the clock.

**Tablet:** The tablet at the self-check-in terminal is easy-to-use and prints room cards fully automatically.

**Mobile Key:** The completely updated digital guest journey provided by Schani Hotels enables contact-free check-in. Guests can go directly to their rooms and open the door with their mobile key thanks to the special app.

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### **Further press information and photos can be found on our website:**

<https://www.hotelschani.com/presse/>

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